



JOB TITLE: Visitor Experience Team Associate

JOB LOCATION: Akron Children's Museum – Education Department

REPORTS TO: Manager of Operations

FLSA Status: Non-Exempt Hourly

HOURS: Weekends for 10 - 15 hours

PAY: \$12/hour

- Bring positive energy to the floor; ensure that kids/visitors are having an amazing time
- Respectfully, joyfully, and whole-heartedly engage in visitors' journey throughout the museum
- Observe, interact and engage with visitors
- Clean up and put away exhibit elements when children are not actively interacting with an exhibit

- Sell admission, membership and gift shop items
- Stock fliers, brochures and gift shop items
- Restock art and workshop supplies as needed
- Provide caution regarding any broken or damaged exhibit elements; repair as needed and practicable
- Disinfect and sanitize all exhibit areas as needed and at closing
- Provide tours to community leaders and groups interested in group events or birthday parties (as needed)

- Respond to and resolve situations that may arise, including but not limited to parent complaints, emergencies, accidents, etc...
- Coordinate with colleagues to ensure that the museum is clean and safe

- Perform other duties and be involved in projects that contribute to the achievement of the museum's objectives

Job Type: Part-time

Salary: \$12.00 per hour

Schedule:

- 4 hour shift
- 8 hour shift
- Weekend availability

Shift availability:

- Day Shift (Required)
- Night Shift (Preferred)