JOB TITLE: Visitor Experience Team Associate

JOB LOCATION: Akron Children’s Museum – Education Department

REPORTS TO: Manager of Operations

FLSA Status: Non-Exempt Hourly

HOURS: Weekends for 10 - 15 hours

PAY: $12/hour

• Bring positive energy to the floor; ensure that kids/visitors are having an amazing time
• Respectfully, joyfully, and whole-heartedly engage in visitors’ journey throughout the museum
• Observe, interact and engage with visitors
• Clean up and put away exhibit elements when children are not actively interacting with an exhibit
• Sell admission, membership and gift shop items
• Stock fliers, brochures and gift shop items
• Restock art and workshop supplies as needed
• Provide caution regarding any broken or damaged exhibit elements; repair as needed and practicable
• Disinfect and sanitize all exhibit areas as needed and at closing
• Provide tours to community leaders and groups interested in group events or birthday parties (as needed)
• Respond to and resolve situations that may arise, including but not limited to parent complaints, emergencies, accidents, etc...
• Coordinate with colleagues to ensure that the museum is clean and safe
• Perform other duties and be involved in projects that contribute to the achievement of the museum’s objectives
Job Type: Part-time

Salary: $12.00 per hour

Schedule:
  - 4 hour shift
  - 8 hour shift
  - Weekend availability

Shift availability:
  - Day Shift (Required)
  - Night Shift (Preferred)